

Thank you for shopping with **Adisil Foods**. We are committed to providing a smooth and transparent shipping experience. Please review our Shipping Policy for details on how and when your order will be delivered.

1. Order Processing

- Orders are processed within **[1-2 business days]** after payment confirmation.
- Orders placed on weekends or holidays will be processed the next business day.
- You will receive a confirmation email once your order has been shipped.

2. Shipping Rates & Delivery Estimates

We offer the following shipping options:

Shipping Method	Estimated Delivery Time	Cost
Standard Shipping	[3-5 business days]	[₹50 or Free above ₹500]
Local Delivery	[Same-day or next-day]	[₹40] or Free above ₹500]

Please note: Delivery times are estimates and may vary depending on location, courier delays, or unforeseen circumstances.

3. Free Shipping

We offer **Free Standard Shipping** on all orders over **₹500** (India only).

4. Delivery Areas

We currently ship to all serviceable pin codes within **India**. International shipping is **not available** at this time.

5. Order Tracking

Once your order is shipped, you will receive a tracking number via email or SMS. You can use this number to track your shipment on the courier's website.

6. Delays or Issues

While we strive to ensure timely delivery, delays can occasionally occur due to:

- Weather conditions
- Courier service delays
- Incorrect shipping addresses

If your order hasn't arrived within the expected timeframe, please contact us at **contact@adisilfoods.in** or **+91-95974 07878**.

7. Undeliverable Packages

If a package is returned due to an incorrect address or failed delivery attempt:

- We will notify you to arrange for re-shipping (additional charges may apply).
- Refunds (if applicable) will be processed only after deducting the shipping and return charges.

8. Damaged or Missing Items

If your package arrives damaged or with missing items:

- Contact us within **48 hours** of delivery with your order number and photos.
- We will investigate and provide a replacement or refund as per our **Return Policy**.

9. Contact Us

For any shipping-related questions or concerns, feel free to reach out:

Email: contact@adisilfoods.in

Phone: +91-95974 07878

Hours: Mon-Sat, 10:00 AM - 6:00 PM IST